

Our Streams

Since March 2012 Selfnet offers a selection of TV channel via Multicast-Streaming. This streams can be receiver by every PC which is registered at Selfnet and connected to the network.

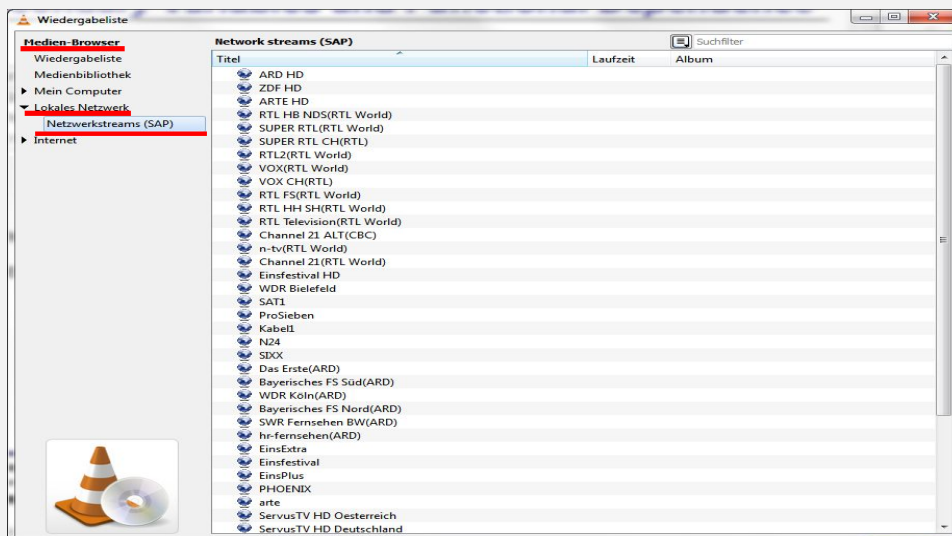
This Guide should help you to receive this streams at your PC.
If this guide does not lead to the solution please address the support.

The Program

The easiest way to receive the streams is the program VLC which can be used for free at several platforms. At <http://www.videolan.org/vlc/> you can download it in the version you may need.

To receive the streams you just need to follow this steps:

- Start the program.
- Open the playlist using **View** and **Playlist**.
- Now you will see a window which can be used to navigate using **Media Browser** to open the **Local Network**. There you will find the option **Network streams (SAP)**.
- There you just need to chose the channel and open it.
- Now there should appears a windows with the stream. Please note: Loading the stream could take from some seconds (standard quality) up to a minute (HD quality).



Other possible sources of defect

- Is you PC connected directly to the Selfnet network or could a router block the stream?
- Already 30 Minutes passed since your registration?
- Are virtual network adapter installed (like VirtualBox, VMWare, Hamachi, OpenVPN, Cisco VPN, etc.)?
- Is the Firewall configured correctly (Port 1234 UDP and Port 9875 UDP and IGMP need to be open)?
- PC reboot already done?
- Network cable defect or not connected correctly?
- PC network interface damaged or deactivated?
- If using an other firewall instad of the Windows firewall: Firewall correct configured?

User Agreement for network access through the dormitory network of Studentenwerk Stuttgart ("SWS") dated 10/1/2007

In case of any discrepancy or dispute, the german version shall prevail.

PREAMBLE

By interconnecting the student housings of Studentenwerk Stuttgart - hereafter "SWS" - and connecting this network to the public internet, the possibility to do scientific work was created. This network shall hereafter be called "Network". The maintenance of the Network is conducted by the associations called Selfnet e.V. and WH-Netz e.V. - hereafter "Network Operators". Both associations work honorarily. By connecting to the Network, the user - hereafter "User" - accepts great responsibility towards SWS, the Universities, and other persons and institutions that also use the Network.

§1 SCOPE, AUTHORIZED USERS, APPLICATION

This User Agreement applies to the Network managed on behalf of SWS by the afore-named Network Operators. Participation in the Network must be applied for by a standardized application form or procedure. If the application is accepted, the applicant will be granted access to the Network. Network use can only occur within the boundaries of the installed capacities. Accordingly, the Network Operators have the right to put limits in place, particularly regarding the upload and download quota to and from the internet claimed by the User. In principle, no resident shall be excluded from this access unless serious infringement to the User Agreement exists or the membership fee is not paid on time. Every resident receives access to the Network in his/her room. Changes to the wall socket are strictly forbidden. The User has to bear the costs for connecting his computer on his own. The right of use is personal, non-transferable, and expires with the expiration of the tenancy agreement with SWS.

§2 NETWORK OPERATORS, WARRANTY, LIABILITY

The network operator of the Network is SWS. SWS has delegated the operation of the Network contractually to the aforementioned Network Operators.

No User is entitled to a functioning connection to the Network.

The Network Operators will do their best to sustain a stable and permanent state of operation and to repair malfunctions wherever applicable. In the event that the connection to the Network is lost or terminated, the user fee is non-refundable. The Network Operators are not liable for recourse.

All services provided are voluntary and are based on voluntary work. They cannot be demanded. But the Network Operators will help to the best of their knowledge. Users may be charged if wrongly configured private computers have to be debugged.

To avoid malfunctions and outages, only devices and materials that satisfy technical and operational terms and conditions may be used. They must be branded with the official TVGS-Seal and comply with the terms of EMV. The User is obligated to disconnect any device from the Network that verifiably provokes dysfunctions within the Network. The User will see to it that devices used and connected are correctly installed and used. SWS and the Network Operators are not liable for any loss or modification to the data of the User or for any unjustified access to the User's devices by third parties.

§3 ACCESS TO EXTERNAL DATA

The User is not allowed to share access to the Network with third parties.

Any violations to this clause will be punished according to section 7.

The User is exclusively responsible for all activities originating from the link of the User. The User assumes responsibility immediately and on his/her own, especially in cases of infringement of the rights of third parties. The User is obligated to protect the devices against unauthorized external access, e.g., by thoughtful configuration of software, putting passwords in place, etc. Making the Network publicly accessible is not allowed.

Every unjustified access to externally stored data or external devices, every kind of data monitoring and data spying, as well as the attempt at unjustified access and/or data monitoring / data spying, is strictly prohibited. Violations may be punished by exclusion from the Network and/or other consequences.

Any violations to this clause will be punished according to section 7.

§4 IP-ADDRESSES / MANIPULATION

The User agrees to solely utilize IP-Address(es), Gateway-IP, and other credentials assigned by the Network Operators. No claims may be asserted because of the option to select a DNS-Name for the devices of a User.

The unjustified change of the assigned address (IP-Address or Hostname), the abusive use of a false identity, and/or the intentional manipulation of information is strictly prohibited.

Any violations to this clause will be punished according to section 7.

§5 CONSTRAINING OTHER USERS / DISTRIBUTING ILLEGAL DATA

The data traffic of the User may not affect other users inadequately.

The User is not allowed to put a heavy load on the network, be it intentionally or unintentionally. The interruption or impairment of the network by inappropriately using hardware or software is to be avoided.

Publishing racist, sexist, criminal, or other discriminating content is prohibited.

The User is obligated to not use the connection abusively and to not violate any effective law, state or governmental limitations, or morality or public policy.

Any violations to this clause will be punished according to section 7.

§6 FURTHER RESPONSIBILITIES OF THE USER

In the event of impairment, identified violation, or unallowed external access, the Network Operators are to be notified immediately.

The User is obligated to read emails from the Network Operators and react promptly.

§7 CONSEQUENCES OF ABUSE

Misuse and impairment of the Network will result in the User being blocked from accessing the Network.

In case of less-serious violations, the User will be given a written warning by the Network Operators or SWS.

The User is fully responsible for any damage caused by abuse or impairment and may be held criminally and civilly liable.

In severe cases, the User may be expelled from the association WH-Netz e.V. and/or Selfnet e.V.

§8 COMMERCIAL USE

A commercial use of the connection is prohibited. Commercial use will lead to immediate exclusion from the Network.

Any violations to this clause will be punished according to section 7.

§9 PRIVACY POLICY

The Network Operators care for the stability of the Network and arrange for dysfunctions to be fixed. It is technically possible for the Network Operators to read personal data of the users or to monitor the data traffic via the deployed devices. The Network Operators are bound to professional discretion. They must respect the privacy of correspondence and protect private data.

Due to administrative reasons (network analysis or billing), the Network Operators are authorized to collect data about the usage and network load of the devices.

Connections (time, source and destination IP, protocol, and port) of every User will be recorded and deleted within the legally required time. Contents will not be recorded.

The Network Operators have the right to record and process network usage data for statistical purposes or pass anonymized network-usage data to third parties. The Network Operators are allowed to test connected devices for vulnerabilities and analyze the data in order to maintain network security.

§10 SEVERABILITY CLAUSE

If a provision of this Agreement is or becomes illegal, invalid, or unenforceable for any reason, the validity of any other provision of this Agreement shall not be affected.

Such illegal, invalid, or unenforceable regulations will then have to be replaced by valid corresponding regulations.

§11 COMMENCEMENT

The Network Operators reserve the right to change this agreement at any time.

The Network Operators will inform the User in written form or by E-Mail about any changes to this agreement. If no later date is stated, the new agreement will be effective one month after the User's having been informed about it. Upon the new agreement is taking effect, all old versions will be invalid.

If the User does not appeal in written form or by email within one month after his/her notification of a new agreement, it will be regarded as agreed upon.

§12

By signing this agreement, the undersigned acknowledges that he/she has read and understood, and agrees to be bound by, the terms and conditions as outlined in this agreement.

This agreement was generated automatically and does not require a signature on the part of the Network Operators or SWS.

In case of any discrepancy or dispute, the german version shall prevail.

Name: *(See german version)*

Address: *(See german version)*